2019 ANNUAL REPORT & GIVING CAMPAIGN

1 Healthcare Place, Bowling Green, MO 63334 573-324-2111 www.pikecountyhospice.com

Dear Continued Supporter,

The Home Care & Hospice Foundation of Pike County is asking for your support. Your contribution will help Pike County Residents experience a healthy, fulfilling and meaningful life.

The purpose of the Foundation is to fill the gap that occurs between the Pike County Health Department Home Health & Hospice and their expenses, due to; staff education and training, maintenance, equipment for patients, and overall care for patients and their caregivers. The primary objective of the Foundation is to provide the highest quality of Hospice and Home Health care to area citizens; regardless of their ability to pay.

Since 2006, each fall we have been campaigning for annual donations to support our Foundation. The Annual Giving Campaign has been sent to previous donors in hopes they will continue their support for another year. Enclosed is our 2019 Annual Report to show you, our supporters, evidence that your donations are being utilized to GIVE BACK to the community.

Please complete the donation form below and return with your donation. Your contribution makes it possible for us to continue providing exceptional care above and beyond our patients' essential needs.

Thank you,

Sonya Gilbert, Chairman

Song Glbert

Rhonda Stumbaugh, President

Rhonda Stumbaug

Mail to: 1 Healthcare Place - Bowling Green, MO 63334

Yes, I would like to donate to the Home Care & Hospice Foundation of Pike County!

	Donate online by visiting our website www.pikecountyhospice.com My Information:	_
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Payment Information:	Acknowledgment Card:	Quarterly
I have enclosed a check	Yes, please send a formal acknowledgment card expressing the donation made in memory of their loved one to:	Newsletter: Please send me the
payable to	Name:	PCHD NEWS via:
PCHD in the amount of \$	Address:	— Direct Mail — E-Mail —

2019 Annual Events

Annual Valentine Gala

A formal event featuring prime rib dinner, open bar, silent and live auction, live entertainment and more! The funds raised from each Valentine Gala are to help offset the costs of our new facility that was built in 2011. Since our first event, we have been blessed with an enormous amount of support from our community members who return each year to help us raise funds to keep our Foundation operating. 2019 was one of our best years yet for this annual fundraising event.

Nursing Scholarship

Each year we present a \$2,000 nursing scholarship to a Pike County resident who is pursuing a nursing career. We understand that we could not function without our nurses, and realize how compassionate of a job it is. We like to encourage residents of our community to pursue their nursing career and return to bring that knowledge and compassion back to our community. The 2019 recipient of this scholarship was Ashton Thornton.

Volunteer Appreciation Dinners

Each spring and fall we host a dinner for our Hospice Volunteers. We do this to help show our gratitude and appreciation for all that our volunteers do to help our patients and their families.

Annual Hospice Celebration of Life Service

A gathering of friends and family to honor the wonderful memories our loved ones have left us. Guests enjoy dinner, entertainment and a small gift from the Foundation. Our 2019 event was held at Oak Ridge Estates and boasted some beautiful take home flower arrangements from Prairies Edge Garden Center.

Thanksgiving Dinners

Hospice staff and volunteers worked tirelessly in our kitchen to make nearly 50 homemade Thanksgiving meals November 2019. All the trimmings were served; turkey, dressing, cranberry sauce, green beans, rolls, mashed potatoes, gravy, dressing, and pies. These meals were delivered hot and fresh to those Home Health & Hospice patients and their families who were home bound during the Thanksgiving holiday.

Annual Cookies and Cocoa with Santa

This is a great opportunity for families to enjoy a part of the holiday season at no cost to them. Children and their families walk through the front doors of our facility, and walk out with gifts, snacks, and a chance to visit with Santa and one of his reindeer. 2019's event still went well considering our office was under construction as we had over 404 children that got to enjoy the fun filled holiday event!

Annual Veteran Appreciation Fair & Flag Dedication Ceremony

A flag dedication ceremony, the local VFW, bagpipes, trumpet, guest speakers, singers and more. Veterans and their families are invited to join the ceremony and then come inside to enjoy free breakfast, visit with multiple veteran specific resource vendors, and receive other goodies throughout the morning.

Bereavement Support

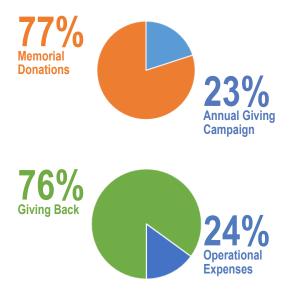
Free and open to the public our Bereavement Support Facebook group is meant to help those struggling with grief. It is facilitated by our hospice social worker who would like to remind everyone that this is for any and all types of grief; not just for hospice families.

Newsletters

Our newsletter is free to the public, and can also be picked up in the lobby of our office. A collaboration of the Foundation and the agency, it is stocked full of recent news, updates, reports, spotlights and much more! If you or someone you know would be interested in receiving our newsletter via direct mail, or email, contact our office for more information.

Compassionate Giving

This Foundation could not exist without the compassionate giving of our community. Without that support, we would not be able to GIVE BACK in the ways that we do. From patient care to events, we are always trying to find new creative, compassionate ways to "repay" these donations. This Foundation is supported with the help of the Annual Giving Campaign and Memorial Donations.



The Annual Giving Campaign

This is our way of raising funds to assist our home health and hospice patients. These donations help our patients within these programs. Each year, information on the Foundation, as well as donation forms and other materials are sent to those who have made donations previously. This is our way of offering the opportunity to continue the compassionate giving.

Memorial Donations

These donations are made by persons who want their donation to be made in memory of a lost loved one. These donations typically come from funeral visitations, general mail, or in the form of the trees that make up our memorial border surrounding our office building. In 2017 a new memorial was debuted at the 6th Annual Valentine Gala, where donations were accepted and in return, a picture of a loved one was displayed by candlelight at the well attended event. We have since continued this tradition, and it grows each year.

Giving Back to the Community

Of all the funds that were donated to our cause, a percentage of that was given directly back to our community. This was done so through many ways: patients' medical, physical & emotional needs not met through insurance; family & caregiver support; volunteer appreciation and community events.

Operational Expenses

We can't have a steady Foundation without the typical operating expenses. Of all the funds that were donated to our cause, and a small portion was used for operational expenses. These expenses include, but are not limited to; print materials, office supplies, postage, and professional fees.

Our Services

Pike County Home Health

In 1969, 21 years after the grand opening of our Public Health Department, Pike County Home Health Services were officially offered to our community. Home Health is care provided in a home or residence during a time of acute onset or worsening of a condition that requires a nurse or therapist (physical, occupational, or speech).

Pike County Hospice

In 1993 Pike County Hospice was established, and since then we have been caring for the terminally ill within our community with pride. Hospice is a specialized type of care for those facing a life-limiting illness, their families and their caregivers. This special care addresses the patient's physical, emotional, social and spiritual needs. It takes place in the patient's home or in a home-like setting and also assists the patient's family caregivers. Hospice care concentrates on managing a patient's pain and other symptoms so that the patient may live as comfortable as possible and make the most of the time that remains.

Become a Pike County Hospice Volunteer

Hospice volunteers come from all walks of life and bring comfort and companionship to individuals with life-limiting illnesses. Serving people within your community, Pike County Hospice Volunteers provide much needed support to our patients, their families and caregivers.

Learn more about these programs by visiting our website at www.pikecountyhospice.com or contacting our office at 573-324-2111

A testimony worth your time...

My husband, Boyd went on hospice December 5, 2019 after several months of care with Pike County Hospice and left this earth to be with his savior on February 9, 2020. We didn't know what to expect but I think, like so many people, simply thought of hospice as that last level of care just prior to death. Which I suppose often is, but at least with Pike County Hospice, it was so much more.

What we experienced was a level of compassionate, loving care and concern we never expected nor anticipated. Having already lost two siblings with a third in ill health and some distance away, and aging parents, I found myself in a situation of having limited additional practical help or assistance. Pike County Hospice staff fully stood the gap always striving to meet our needs, often before we realized what was needed. Besides providing medical and personal supplies, we were so often lifted up with words of encouragement, comfort, moral support...and a shoulder to cry on was always available. They also held a deep respect for our faith which we appreciated.

Let me give you some examples:

We woke up on Christmas morning to a chilly house having discovered that during the night, the furnace had stopped working. It was an unusually mild few days so we were able to get by with portable radiant heaters and were told the price for the repairs was going to be very costly. Already dealing with stress of the current situation, with Christmas, tax time, and bitter cold weather anticipated, it was certainly not the time of year for an unexpected large expense. A few days later, the furnace repairs were made and we were ready to bite the bullet and pay the bill...only to be told it had been taken care of – that Pike County Hospice had contacted the installer to let him know we were not to be sent a bill. We were both overwhelmed with tears of gratitude.

Another day, staff noticed one of our Christmas trees was covered in mouse ornaments and that this had always been Boyd's tree. The next thing we know, they've talked among themselves and presented Boyd with, yes, another mouse ornament.

With Valentine's Day fast approaching, Boyd had already mentioned to me that he felt bad about not being able to give or do anything else to celebrate. Without either one of us saying anything about it, once again the girls had talked and, on February 5th, they delivered fresh flowers, a flickering candle, a full meal served on heart shaped plates, with strawberry cheesecake for dessert; all as an early Valentine's Day celebration. That day turned out to be a cold, heavy snow day but they were not deterred and it is a memory I will always cherish...as it was also the last day my beloved was truly fully cognizant. He passed away four days later.

I mention these examples but there are countless others.

I speak of the loving care and compassion that Boyd received but that also extended to myself as his caregiver. I would never have considered doing it any other way but perhaps I hadn't anticipated the exhausted toll it would take on me physically and emotionally. I was amazed at the support I received personally in that regard with support always only a phone call away if needed. They treated me as if I were just as important and deserving of attention as they did my husband.

We always knew that God would meet our every need... even before we might become aware of that need. I am confident that Pike County Hospice was fully part of His plan for us. I now understand why so many people become passionate about supporting Pike County Hospice and I now stand among them.

My use of the word Pike County Hospice "staff" sounds cold and impersonal... which couldn't be further from reality – it would be more appropriate to say they are "angels among us".

At the risk of failing to mention someone, a special thank you to Hillary Hakenwerth, Judy Ray and Rachel Henderson. You will each always have a special place in my heart.

Sincerely,

Testimonies from the families we have served and a list of all our generous donors can be found on our website at www.pikecountyhospice.com